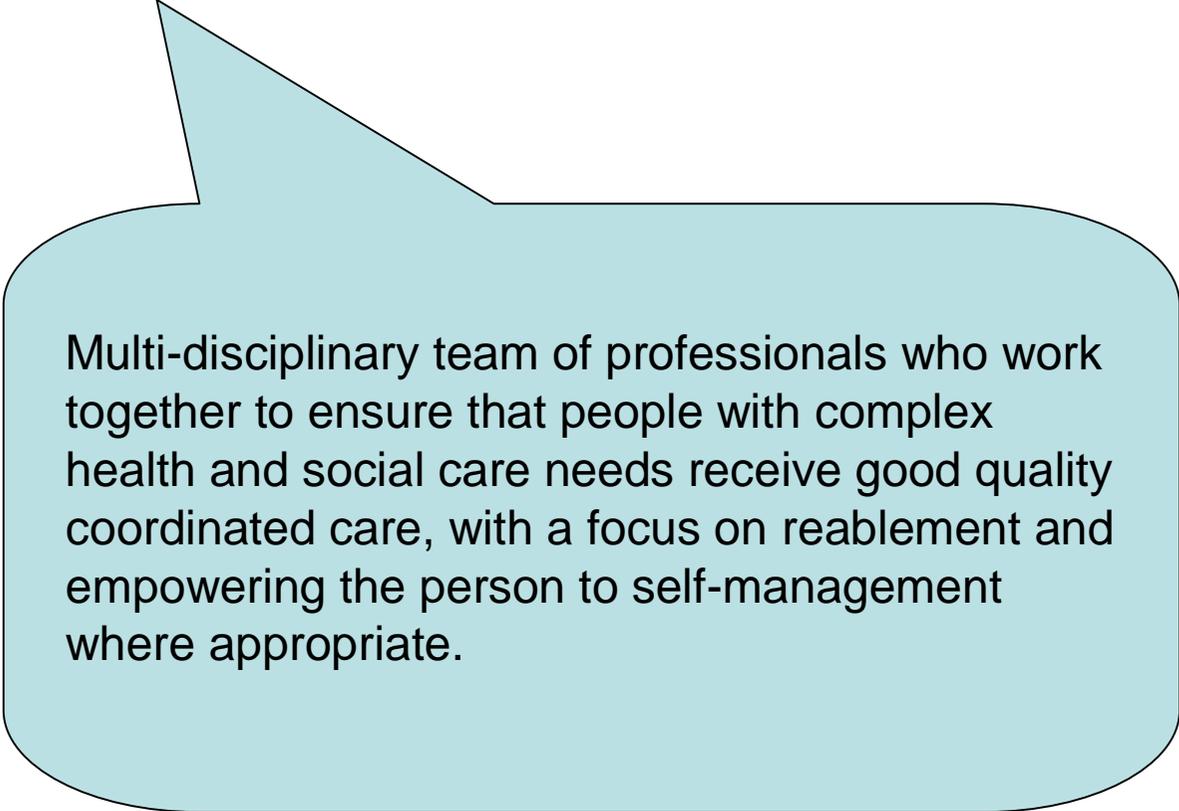


Commissioning vision

Developed from multi-agency planning day, early 2012:

- We will commission integrated care teams that support patients with a range of conditions in their own homes.
- These patients may have health or social care issues or a mixture of the two.
- The infrastructure will be aligned to GP practices across the locality.
- The integrated team will be the gateway and there will be a central point of access to a range of services, determined through a single assessment process.
- There are a number of key principles that underpin this commissioning vision:
 - Health and social care historic boundaries are transcended
 - Shared access to records – integrated record system
 - Central knowledge hub supports a shared permissions framework and governance
 - There is a senior decision maker in each integrated team

Integrated Care Teams vision



Multi-disciplinary team of professionals who work together to ensure that people with complex health and social care needs receive good quality coordinated care, with a focus on reablement and empowering the person to self-management where appropriate.

Integrated Care Teams characteristics

- **The Integrated Care Team:**

- will be aligned to GP practice populations
- will comprise a core team to include START, Community Fast Response and Rehab, Community Matrons, Case Manager, Social Care Assessor, District Nurses, Reablement Assistants
- will link in to specialist services such as therapists, voluntary sector, Specialist Nurses, Practice Nurses, NYCC Assessment teams, mental health services, community stroke team
- will have an identified senior coordinator for the team
- will have a single point of access and standard operating procedures

- **The person:**

- will have a single shared care plan, developed in full collaboration with the person / their carer
- will have an identified key worker, who coordinates all their care
- will be fully informed on how it is proposed that their care is managed. They will be accepted as a case when they have given informed consent