






# Integrated Performance report

Quality, Safety and Continuous Improvement	Better Value Healthcare	Well Governed and Adaptable Organisation	Health and Wellbeing	Active and Meaningful Engagement
A&E waiting times	Financial Plan	Sustainability and Transformation Plan	Maternal Smoking at Delivery	Friends & Family Test (A&E)
Cancer wait: 62 day wait from Urgent GP Referral to 1st Treatment	In year financial performance	Probity and Corporate Governance	Child Obesity	Friends & Family Test (Inpatient)
Ambulance: Category 1 within 8 minutes (YAS)	Managing Demand: Total Referrals	Staff Engagement Index	Diabetes patients achieving all NICE-recommended treatment targets	Friends & Family Test (Maternity)
Ambulance: Category 1 within 8 minutes (HaRD)	Managing Demand: Follow Up Outpatient Attendances	Progress Against Workforce Race Equality Standard	Personal Health Budgets	Friends & Family Test (Community)
Mental Health	Managing Demand: Non-Elective Admissions (65 +)	Effectiveness of Working Relationships in the Local System	E-Referral Service	Friends & Family Test (GP)
Delayed Transfers of Care	RTT 18 weeks: Incomplete pathway	Quality of CCG Leadership	Health Inequalities: Chronic ambulatory care sensitive & Urgent Care Sensitive Conditions	Complaints
Healthcare Associated Infection: C.difficile			Anti-microbial Resistance	FOI
Healthcare Associated Infection: E.coli				

Performance better than national average / meeting national target
Performance worse than national average / not meeting national target
Performance significantly worse than national average / not meeting national target
Performance indicators under development linking to IAF or Patient Experience

1 Quality, Safety and Continuous Improvement

Indicator	Financial Year	Std/Eng/Local	Target	Apr	May	Jun / Q1	Jul	Aug	Sep / Q2	Oct	Nov	Dec/Q3/Cal Yr	Jan	Feb	Mar / Q4	YTD	Trend
<b>Planned Care: Cancer</b>																	
122a. Cancers diagnosed at early stage	2015/16	Eng	52.4%									57.30%					
122b. Max <b>62 day wait</b> for first definitive treatment for cancer following an urgent GP referral for suspected cancer	2017/18	Std	85%	87.2%	75.0%	79.3%	75.6%	86.4%	88.9%	92.1%	87.7%					84.0%	
122c. <b>One year survival rate:</b> % of adults diagnosed with any type of cancer in a year who are still alive one year after diagnosis	2014/15	Eng	70.4%													73.1%	
122d. <b>Cancer Patient Experience:</b> Responses that were positive to the question "Overall how would you rate your care?"	2016/17	Eng	87.4%									89.9%				89.5%	
<b>Mental Health</b>																	
123a. Improving Access to Psychological Therapies: Recovery Rate	2017/18	CCG	51%	56.3%	37.5%	65.2%	53.9%	45.5%	38.1%							50.0%	
Improving Access to Psychological Therapies: Recovery Rate [TEVV reporting]	2017/18	Std	50%	54.3%	41.0%	65.0%	53.1%	49.1%	38.7%	48.5%	52.4%					50.6%	
123b. Improving Access to Psychological Therapies: Access	2017/18	Eng	2.8%	4.2%	4.4%	4.5%	3.1%									3.1%	
123c. People with first episode of psychosis starting treatment with a NICE recommended package of care treated within two weeks of referral	2017/18	CCG	53.8%	84.1%	90.7%	92.9%	88.1%	88.6%								88.9%	
126a. Dementia: Estimated diagnosis rate for people with dementia	2017/18	CCG	67.2%	78.3%	78.4%	77.6%	77.8%	78.6%	78.3%	78.6%	78.8%					78.8%	
126b. Dementia: Care planning and post- diagnostic support	2016/17	Eng	78.5%													77.6%	
<b>Learning Disability</b>																	
124a. Reliance on specialist inpatient care for people with a learning disability and / or autism (per 18+ million population)	2016/17	Eng	56			51			55			55			60	60	
124b. Proportion of people with a learning disability on the GP register receiving an annual health check	2016/17	Eng	37.1%			11.2%			12.8%			14.3%			30.9%		
124c. Completeness of the GP learning disability register	2016/17	CCG	0.64%													0.57%	

**1 Quality, Safety and Continuous Improvement**

Indicator	Financial Year	Std/Eng/Local	Target	Apr	May	Jun / Q1	Jul	Aug	Sep / Q2	Oct	Nov	Dec/Q3/Cal Yr	Jan	Feb	Mar / Q4	YTD	Trend
<b>Unplanned Care: A&amp;E, Ambulance, DTOC</b>																	
127a. Assessment of progress in implementation of delivering functionally integrated, 24/7, Urgent Care Service accessed via NHS 111.	2016/17		N/A					4/8			5/8		5/8				
127b. Rate of unplanned hospital admissions for urgent care sensitive conditions, per 100,000 registered patients.	2016/17	Eng	2405			2069.91			2056.81			2059.77			2040.73	2040.73	
127c. The number of patients admitted, transferred or discharged from A&E within 4 hours as a percentage of the total number of attendances at A&E (for all types of A&E)	2017/18	Std	95%	97.6%	95.7%	97.0%	97.4%	96.2%	94.2%	96.3%	96.3%	91.7%				95.8%	
127d. The proportion of ambulances arriving at Category 1 incident within 8 minutes – YAS performance	2017/18	Std	75%	71.2%	72.9%	70.5%	71.8%	65.8%								70.4%	
The proportion of ambulances arriving at Category 1 incident within 8 minutes – HaRD CCG performance	2017/18	Std	75%	81.6%	80.0%	74.5%	77.4%	68.8%								76.2%	
Category 1 incidents: mean response time – YAS [ARP3]	2017/18	Std	00:07						00:07:14	00:07:11	00:07:27					00:07:21	
Category 1 incidents: 90th centile response time – YAS [ARP3]	2017/18	Std	00:15						00:13:27	00:13:17	00:13:21					00:13:22	
Category 2 incidents: mean response time – YAS [ARP3]	2017/18	Std	00:18						00:22:07	00:20:28	00:21:20					00:21:18	
Category 2 incidents: 90th centile response time – YAS [ARP3]	2017/18	Std	00:40						00:47:16	00:43:56	00:45:18					00:45:24	
Category 3 incidents: 90th centile response time – YAS [ARP3]	2017/18	Std	02:00						01:52:18	01:33:56	01:45:02					01:43:45	
Category 4 incidents: 90th centile response time – YAS [ARP3]	2017/18	Std	03:00						03:15:04	02:57:47	02:46:03					02:59:23	
127e. Average Delayed transfers of care (delayed days) per day for all reasons per 100,000 population [CCG]	2017/18	Eng	15	18.1	13.5	16.4	12.9	13.0	14.2							14.7	
Average Delayed transfers of care (delayed days) per day for all reasons per 100,000 population [North Yorkshire estimate]	2017/18	Eng	15	17.3	13.0	15.7	12.4	12.4	13.6							14.0	
127f. Population use of hospital beds following emergency admission	2016/17	Eng	501.9			529.7			516.9			524.3			531.3	531.3	
<b>Patient Safety: Hospital Infections</b>																	<b>Cumulative</b>
Incidence of healthcare associated infection (HCAI): Clostridium difficile	2017/18	Std	34	2	3	1	0	0	2	7	3	1				19	
Incidence of healthcare associated infection (HCAI): Escherichia Coli infections	2017/18	Std	108	6	9	13	16	18	14	11	3	7				97	
132a. Sepsis awareness - % of Practices that have a Sepsis Lead/Link [UNDER DEVELOPMENT]																	
<b>Primary Care</b>																	
128b. Patient experience of GP services	2016/17	Eng	84.8%												91.6%	91.6%	
128d. Primary care workforce – GPs and practice nurses per 1,000 population	2016/17	Eng	1.0						1.22							1.22	

2 Better Value Healthcare

Indicator	Financial Year	Std/Eng/Local	Target	Apr	May	Jun / Q1	Jul	Aug	Sep / Q2	Oct	Nov	Dec/Q3/Cal Yr	Jan	Feb	Mar / Q4	YTD	Trend
<b>Financial Sustainability</b>																	
141a. Financial plan - See Finance report for further information	2016/17	Std	Green			Amber									Amber	Amber	
141b. In-year financial performance - See Finance report for further information	2016/17	Std	Green			Amber			Red			Red			Red	Red	
<b>Allocative Efficiency</b>																	
% of patients admitted to hospital following a stroke who spend 90% of their time on a stroke unit - CCG	2017/18	Std	85%				86.6%									86.6%	
% of patients admitted to hospital following a stroke who spend 90% of their time on a stroke unit - HDFT	2017/18	Std	80%	80.95%	96.67%	83.00%	89.30%	92.90%	92.30%	84.60%	83.90%					87.90%	
Proportion of people who have a TIA who are scanned and treated within 24 hours - HDFT	2017/18	Std	60%	75.00%	86.90%	54.50%	92.80%	85.70%	78.50%	84.60%	81.00%					78.30%	
Emergency admissions for alcohol related liver disease	2016/17	Eng	27.9			13.9			20.9			23.7			24.4	24.4	
<b>Reducing Demand and Unwarranted Variation: Planned Care (Operational plan Trajectories)</b>																	
Against Plan																	
Total Referrals (General and Acute) - See Finance report for further information	2017/18	Std	Actual	4153	4487	4562	4421	4363	4247	4393	4326					34952	+2.6%
			Plan	3623	4234	4434	4233	4434	4233	4434	4434	4434					34059
Consultant Led First Outpatient Attendances (Specific Acute)	2017/18	Std	Actual	3563	4307	4256	4046	4049	4507	4585	4470					33790	+8.3%
			Plan	3325	3877	4063	3878	4063	3878	4063	4063	4063					31210
Consultant Led Follow-Up Outpatient Attendances (Specific Acute)	2017/18	Std	Actual	7248	8689	8611	7936	7883	8384	8740	9045					66582	+0.1%
			Plan	7082	8243	8658	8264	8658	8264	8658	8658	8658					66485

2 Better Value Healthcare

Indicator	Financial Year	Std/Eng/Local	Target	Apr	May	Jun / Q1	Jul	Aug	Sep / Q2	Oct	Nov	Dec/Q3/Cal Yr	Jan	Feb	Mar / Q4	YTD	Trend
<b>Reducing Demand and Unwarranted Variation: Unplanned Care</b>																	
Total Non-Elective Admissions (Spells) (Specific Acute)	2017/18	Std	Actual Plan	1363	1511	1371	1424	1327	1443	1533	1514					11491	
				1402	1448	1402	1448	1448	1402	1448	1402					11400	
Non elective (emergency) admissions per 100,000 population for people aged 65 years old and over (NCM)	2017/18	Local		1748.5	1865.6	1653.1	1694.0	1628.6	1816.5	1816.5	1759.4					13982.2	
Average length of stay in days for non-elective (emergency) patients (65 and over) (NCM)	2017/18	Local		2.7	2.7	2.4	2.6	3.3	2.4	2.1	2.6					2.6	
Percentage of people readmitted to hospital as an emergency within 30 days of discharge (65 and over) (NCM)	2017/18	Local		19.3%	22.2%	18.9%	19.9%	20.2%	21.3%	19.0%	20.3%					20.2%	
Emergency admission rate per 100,000 population for chronic ambulatory care sensitive conditions (NCM)	2017/18	Local				152.5			162.4							152.5	
ED attendances per 100,000 population for people aged 65 years and over (NCM)	2017/18	Local		2644.5	2876.0	2513.8	2715.3	2598.2	2748.0	2723.5	2709.8					21528.9	
<b>Planned Care: RTT</b>																	
129a. Referral to Treatment pathways (incomplete)	2017/18	Std	92%	93.40%	93.50%	93.60%	92.60%	91.60%	91.60%	91.40%	91.40%					91.40%	

### 3 Well Governed and Adaptable Organisation

Measure	Frequency	Reporting Period	Peer Placings	National Placings	Target	Performance	
162a. Probity and corporate governance	Quarterly	Q4 2016/17	2/11	1/209		<b>Fully Compliant</b>	
163a. Workforce engagement: Staff engagement index	Annually	2016	1/11	8/209	3.8	<b>3.88</b>	
163b. Workforce engagement: Progress against workforce race equality standard	Annually	2016	1/11	1/209	0.2	<b>0.01</b>	
164a. Effectiveness of working relationships in the local system	Annually	2016/17	1/11	22/209	68.9%	<b>77.2%</b>	
165a. Quality of CCG leadership	Quarterly	2016/17	1/11	31/209		<b>Green</b>	

#### 4 Health and Wellbeing

Indicator	Financial Year	Std/Eng/Local	Target	Apr	May	Jun / Q1	Jul	Aug	Sep / Q2	Oct	Nov	Dec/Q3/Cal Yr	Jan	Feb	Mar / Q4	YTD	Trend
<b>Prevention</b>																	
125d. Maternal Smoking at Delivery	2017/18	Std	11.0%			9.32%			12.46%							10.98%	
125a. Number of stillbirths and neonatal deaths per 1,000 births	2015/16	Eng	4.76													4.69	
102a. Child Obesity: % of children aged 10 or 11 (Year 6) who have excess weight	2015/16	Eng	34.2%													29.0%	
103a. Diabetes patients that have achieved all the NICE-recommended treatment targets: Three (HbA1c, cholesterol and blood pressure) for adults and one (HbA1c) for children	2015/16	Eng	39.8%													43.0%	
103b. People with diabetes diagnosed less than a year who attend a structured education course	2015/16	Eng	5.7%													1.53%	
104a. Injuries from falls in people aged 65 and over per 100,000 population	2016/17	Eng	1946			1718			1696			1663				1663	
<b>Personalisation and Choice</b>																	
144a. Utilisation of the NHS e-referral service to enable choice at first routine elective referral	2017/18	Std	80%	67.2%	70.4%	72.9%	78.6%	78.0%	78.7%	75.0%						74.4%	
105b. Personal Health Budgets (per 100,000)	2017/18	Eng	23.3			4.9										4.9	
105c. Percentage of deaths with three or more emergency admissions in last three months of life [UNDER DEVELOPMENT]																	
<b>Health Inequalities</b>																	
106a. Inequality in unplanned hospitalisation for chronic ambulatory care sensitive and urgent care sensitive conditions	2016/17	Eng	2060.7			1812			1673			1996			2053	2053	
<b>Anti-microbial resistance</b>																	
107a. Anti-microbial resistance: appropriate prescribing of antibiotics in primary care	2017/18	Std	1.161	0.903	0.902	0.899	0.895	0.890	0.880	0.875						0.875	
107b. Anti-microbial resistance: appropriate prescribing of broad spectrum antibiotics in primary care	2017/18	Std	10%	6.3%	6.3%	6.3%	6.3%	6.3%	6.3%	6.2%						6.2%	
Trimethoprim: Nitrofurantoin prescribing ratio	2017/18	Std	1.344	1.374	1.344	1.296	1.227	1.163	1.091	1.04						1.040	
Number of trimethoprim items prescribed to patients aged 70 years or greater	2017/18	Std	3598	3538	3527	3501	3442	3429	3338	3257						3257	

**5 Active and Meaningful Engagement**

Measure: Patient Experience	Reporting Period	Std/Eng /Local	Target	Apr	May	Jun / Q1	Jul	Aug	Sep / Q2	Oct	Nov	Dec/Q3/ Cal Yr	Jan	Feb	Mar / Q4	YTD	Trend
<b>Cancer Patient Experience Survey</b>																	
% definitely involved as much as they wanted to be in decisions about their care and treatment.	2016	Eng	78%													84.0%	
% who said it had been 'quite easy' or 'very easy' to contact their Clinical Nurse Specialist	2016	Eng	86%													92.0%	
% that, overall, were always treated with dignity and respect when they were in hospital.	2016	Eng	88%													86.0%	
% told who to contact if they were worried about their condition/ treatment after they left hospital	2016	Eng	94%													96.0%	
<b>Friends and Family Test (FFT): HDFT</b>																	
FFT A&E: % of patients recommending this service	2017/18	Std	87%	91.70%	91.20%	90.90%	92.40%	94.00%	92.27%	90.10%						91.80%	
FFT Inpatient: % of patients recommending this service	2017/18	Std	96%	96.20%	96.70%	96.80%	97.00%	97.80%	96.26%	95.90%						96.67%	
FFT Maternity: Antenatal % of patients recommending the service	2017/18	Std	96%	100.00%	96.10%	98.20%	100.00%	100.00%	96.08%	100.00%						98.63%	
FFT Maternity: Birth % of patients recommending the service	2017/18	Std	99%	100.00%	98.20%	100.00%	98.90%	100.00%	98.75%	100.00%						99.41%	
FFT Maternity: Postnatal Ward % of patients recommending the service	2017/18	Std	99%	100.00%	98.20%	97.80%	100.00%	100.00%	100.00%	98.70%						99.24%	
FFT Maternity: Postnatal Community % of patients recommending service	2017/18	Std	100%	100.00%	91.70%	100.00%	100.00%	100.00%	100.00%	100.00%						98.81%	
FFT Community: % of patients recommending this service	2017/18	Eng	95.7%	94.53%	93.64%	93.60%	95.10%	95.52%	94.04%	95.25%						94.38%	
<b>Friends and Family Test (FFT): CCG's GPs</b>																	
% of patients recommending the service	2017/18	Eng	88.7%	87.71%	87.36%	88.10%	86.54%	90.15%	93.90%	94.64%						89.77%	
<b>FOI</b>																	
<b>Complaints</b>																	
<b>Staff Friends and Family Test HDFT</b>																	
Staff FFT Work	2016/17	Eng	63.9%			71.68%			70.42%						70.78%	71.7%	
Staff FFT Care	2016/17	Eng	80.1%			84.88%			87.27%						87.04%	84.9%	

360° Stakeholder Experience Survey	National	Cluster	2017	2016	2015
Question: How satisfied or dissatisfied are you with the way in which the CCG has engaged with you over the past 12 months? [% very/fairly satisfied]	79%		83%	81%	86%
Statement: I have confidence in the CCG to commission high quality services for the local population. [% strongly/tend to agree]	63%		80%	84%	97%
Statement: I have confidence in the leadership of the CCG to deliver improved outcomes for patients [% strongly/tend to agree]	56%	54%	67%	74%	72%
Statement: If I had concerns about the quality of local services I would feel able to raise my concerns with CCG [% strongly/tend to agree]	84%		97%	100%	100%
Question: How much would you say you know about the CCG's plans and priorities? [% a great deal/rain amount]	77%		93%	90%	100%
Statement: The CCG's plans and priorities are the right ones. [% strongly/tend to agree]	50%	49%	73%	77%	92%
Statement: Improving patient outcomes is a core focus for my CCG. [% strongly/tend to agree]	79%	77%	77%	94%	97%