

Community Services – developing a vision for the future

Dr Chris Preece

What are community services?

- Healthcare services delivered outside of hospital.
- As part of the Government's Transferring Community Service (TCS) programme, services were moved to Harrogate Hospitals NHS Foundation Trust (HDFT) in 2011.
- We have recently jointly reviewed the provision of Community Services.

Why review Community Services?

- Existing contract to be reviewed in March 2015.
- National drive for integrated services and for greater role of community services.
- Increasing burden from long term conditions.
- However also national shortage of district nurses and other community staff.
- Anecdotal evidence that this may be affecting local services.

NHS Harrogate and Rural District CCG

Instructions

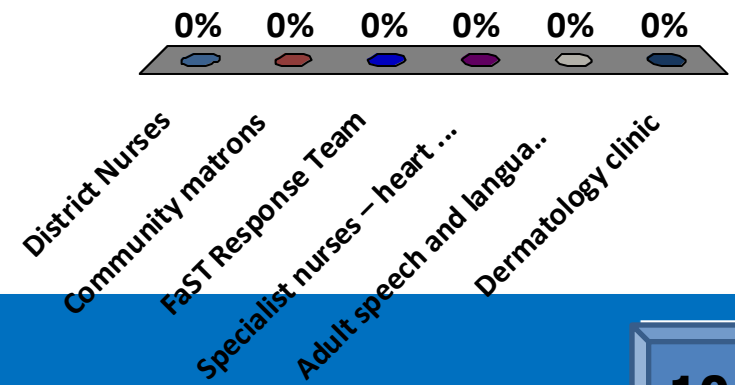
- The buttons on the keypad correspond to the answers on the screen (for example A, B, C, D)
- Use the buttons on the keypad to select your answer
- You can only answer once so make sure you press the right button!



Test question

Which one of these is not a community service ?

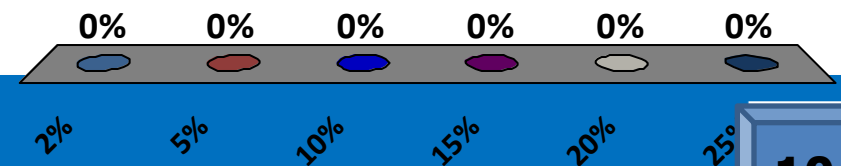
- A. District Nurses
- B. Community matrons
- C. FaST Response Team
- D. Specialist nurses – heart failure, continence and tissue viability
- E. Adult speech and language therapists
- F. Dermatology clinic



80% of people over 65 have a “long term condition”

What proportion of the CCG’s population is over 65?

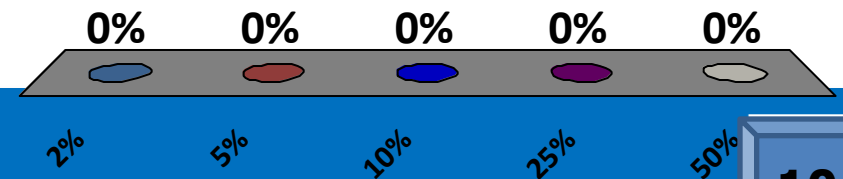
- A. 2%
- B. 5%
- C. 10%
- D. 15%
- E. 20%
- F. 25%



Local funding for community services

Approximately what percentage of the CCG's budget is spent on Community Services

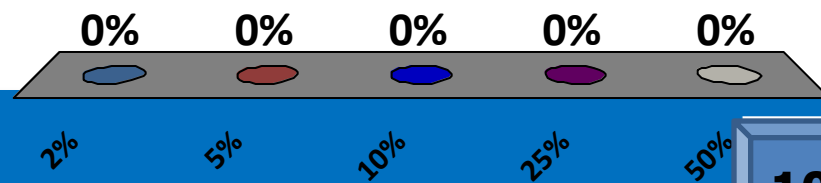
- A. 2%
- B. 5%
- C. 10%
- D. 25%
- E. 50%



District nursing provision in the UK

By what percentage do you think district nursing provision has fallen in the UK since 2010?

- A. 2%
- B. 5%
- C. 10%
- D. 25%
- E. 50%



What did we learn from the review?

- Lack of consistency in the way elements of the service are resourced.
- Referral pathways, policies and procedures need to be developed and consistently applied.
- Need to improve communication and effective implementation of integrated health and social care teams.

What you have told us before

- Current system hard to navigate.
- Doesn't feel joined up.
- Too much duplication.
- Mental health issues sometimes overlooked.
- Concerns about information sharing.

Our vision for the future

- Patient centred, works for your needs, not those of the system.
- 24/7 access with no “wrong door”.
- Hospital “in-reach” to help discharge.
- Seamless integration of health and social care.
- Information sharing when required and with consent.
- Single assessment.
- Front line workers have broad range of skills, and can direct accordingly.
- “Care co-ordinators” will help navigate system and co-author care plans.

Your views

Is this a shared vision?

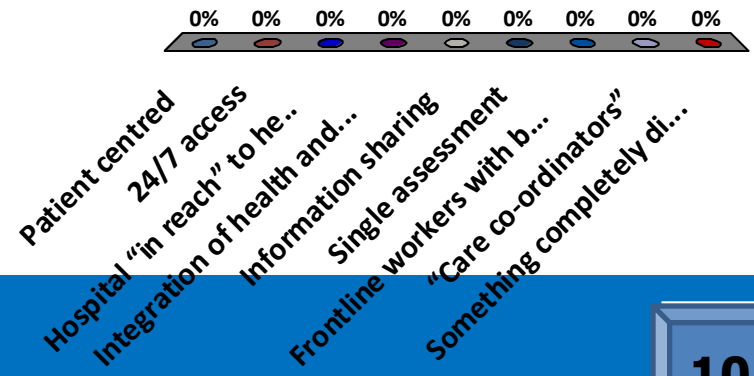
What's right?

What's wrong?

Get your voting pads ready!

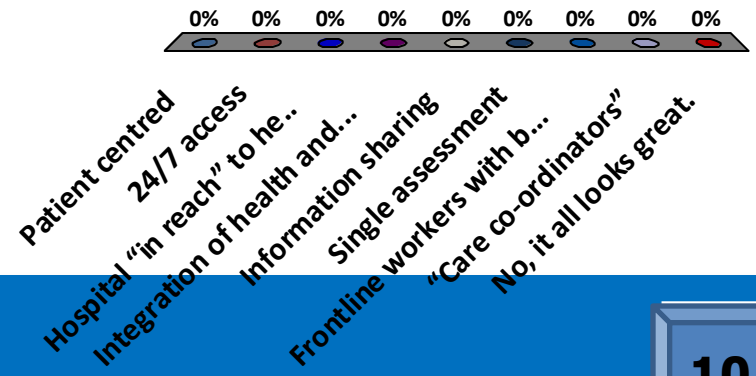
What is the most important element of this vision?

- A. Patient centred
- B. 24/7 access
- C. Hospital “in reach” to help discharge
- D. Integration of health and social care
- E. Information sharing
- F. Single assessment
- G. Frontline workers with broad skills
- H. “Care co-ordinators”
- I. Something completely different!



Is there any part of the vision you would NOT like to see happen?

- A. Patient centred
- B. 24/7 access
- C. Hospital “in reach” to help discharge
- D. Integration of health and social care
- E. Information sharing
- F. Single assessment
- G. Frontline workers with broad skills
- H. “Care co-ordinators”
- I. No, it all looks great.



Thank you

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