

Annual General Meeting Public Involvement Forum

9 September 2014
Cedar Court Hotel, Harrogate

Welcome and Introductions

Dr Alistair Ingram

Clinical Chair

Our Vision

We will secure high quality services, in the most appropriate setting, making maximum use of available resources. Through clinical leadership and collaborative working we will achieve the best possible health outcomes for all our local population.

Our Values



Review of the Year and Look Forward

Amanda Bloor Chief Officer

Our Journey to Date...

April 2013

CCG fully authorised by NHS England

July 2013

Seeking your Experience event

Sept 2013

Call to Action event

Oct 2013

Authorisation conditions removed

March 2014

Patient and public event to inform our 5 year strategy

April 2014

Repaid inherited financial deficit and delivered required surplus

May 2014

Commissioned a programme of investments

June 2014

Published our 5 year Strategic Plan



What We Have Achieved (1)

Public and partnership engagement

- Positive feedback from patients and the public at our involvement events has informed our strategic plan
- HaRD Net – increasing membership (230 members)
- Twitter – 1,800 followers and counting!
- Strong relationships have ensured a joint approach to our strategic plan which all our partners are signed up to.

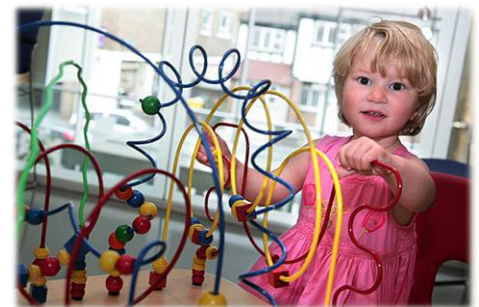
“I find HaRD to be a very responsive, listening, caring group. You also have the talent to make a difference”
from 11 March 2014 event



What We Have Achieved (2)

Quality improvements

- Yorkshire Ambulance Service - local performance improved
- Improved performance in stroke services
- Reduced waiting times to access mental health services
- Aligned GP Practices with care homes
- Commissioned additional in-reach services in care homes



What We Have Achieved (3)

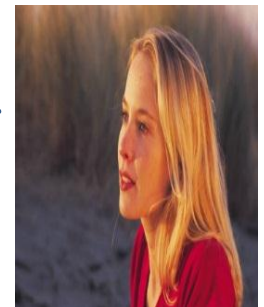
Vulnerable people

- Dementia Services - improved quality of care for people with dementia in hospital and care homes
- Improved Access to Psychological Therapies (IAPT) – resulting in better access to talking therapies
- More mental health nurses for people needing urgent care
- Improved access to children's autism diagnosis

Early diagnosis, good information, supporting individuals to live well with their dementia diagnosis.



“Autism care is not sufficient for our children” feedback from public event.



What We Have Achieved (4)

Service performance

- In Harrogate, waiting times for hospital services are consistently lower than the national average
- Harrogate and District NHS Foundation Trust have very low rates of infection
- CQC report was very positive - Harrogate District Hospital provides care that is safe, effective, caring, responsive and well-led
- Friends and Family Test – Harrogate and District Hospitals NHS Foundation Trust scored 81 in the last test
- Waiting times for Tees, Esk and Wear Valleys NHS Foundation Trust services are significantly decreasing



What We Have Achieved (5)

Finance / governance

- Repaid inherited deficit of £1.8million
- Generated required surplus of £1.8 million
- Investments to mental health services
- Investments in local voluntary sector services



Looking Forward: Five Year Strategy



Aims

Providers of health and social care...

- ...more care closer to home
- ...work well together to provide high quality care
- ...have IT systems that link together

The workforce...

- ...has the right information to make the best decisions about and with their patients
- ...has the right skills and capacity
- ...uses technology where appropriate

Aims

... is engaged and supported in staying healthy

...has the right information and support to help care for themselves, or their loved ones when they are ill

...is involved in shaping the future of services

**The
community...**

...has strong local leadership of the healthcare economy

...leads service change

...focus on quality services giving good outcomes and value for money

Commissioning...



Strategic Priority Areas

Urgent care

Long term conditions

Vulnerable people and mental health

Elective care

Health and Wellbeing

Primary care

Engagement Network - HaRD Net



www.harrogateandruraldistrictccg.nhs.uk/getinvolved



Annual Accounts

Dilani Gamble
Chief Finance Officer

2013/14 - Financial Duties

Statutory financial duties and targets all achieved:

| Target | Outcome | Achieved? |
|---|--|-----------|
| Deliver surplus on revenue budgets of at least 1% | Total Surplus of £1.8m against a total revenue resource limit of £176.7m | Yes |
| Maintain running costs within £25 per head running cost allowance | Surplus of £0.5m delivered against running costs budgets | Yes |
| Ensure cash spending is within the cash limit | Cash managed within available resources | Yes |
| Maintain capital spending within capital resource limit | No capital resource provided to the CCG and no capital spend in year | N/A |

2013/14 – Independent Audit Opinion

- The annual accounts have been audited by Mazars LLP (External Auditors):

| Audit Opinion | Opinion Issued |
|--|----------------------------|
| Truth and fairness of the financial statements | Unqualified opinion issued |
| Regularity of the financial statements | Unqualified opinion issued |
| Value for money conclusion | Unqualified opinion issued |

NHS Harrogate and Rural District CCG

A full set of Accounts for 2013/14 is available within the CCG's Annual Report on the CCG's website at:

www.harrogateandruraldistrictccg.nhs.uk

or by contacting us on 01423 799300



Question and Answer Session



Interactive Breakout Sessions

“Demonstrate progress and the future plans”

Community Services

Cedar Suite

Mental Health Services

Rowan Suite

**Get to know your CCG Colleagues – take part in a Commissioning Quiz
Blue**

Rowan Suite

Please visit all rooms as your opinions are important to us. We want to ensure we have the right services to meet the needs of the local community.

Interactive Breakout Sessions

Red Name Badge

- 1st - Community Services
- 2nd - Get to know your CCG Colleagues
- 3rd - Mental Health Services

Rowan Suite
Rowan Suite
Cedar Suite

Green Name Badge

- 1st - Get to know your CCG Colleagues
- 2nd - Mental Health Services
- 3rd - Community Services

Rowan Suite
Cedar Suite
Rowan Suite

Blue Name Badge

- 1st - Mental Health Services
- 2nd - Community Services
- 3rd - Get to know your CCG Colleagues

Cedar Suite
Rowan Suite
Rowan Suite

Closing Remarks

- All feedback from tonight will be written up and published (website, newsletter etc.)
- Please sign up to HaRD Net if not already
- Please complete an event evaluation form found in your pack
- Many thanks for coming and safe journey home

Stay In Touch

- Sign up to HaRD Net and find other useful info on our website:
www.harrogateandruraldistrictccg.nhs.uk
- Email us at: **hardccg.enquiries@nhs.net**
- Call us on: **01423 799300**
- Follow us on Twitter: **@HaRD_CCG**

**Thank you
for attending**

