

Public Involvement Forum

“Continuing the Conversation”

10 March 2015
Pavilions of Harrogate



Welcome and introductions

Dr Alistair Ingram

Clinical Chair of CCG

Agenda

6.00pm	Welcome, introductions and overview of the event – Derwent Room Dr Alistair Ingram, Clinical Chair, Harrogate and Rural District CCG
6.10pm	Mapping the future – a presentation on the vision for health and social care Provision in Harrogate and Rural District – Derwent Room Dr Chris Preece, Governing Body GP, Harrogate and Rural District CCG Jonathan Coulter, Director of Finance / Deputy Chief Executive, Harrogate and District NHS Foundation Trust Kathy Clark, Assistant Director of Commissioning for Health and Adult Services, North Yorkshire County Council
7.00pm	Informal, interactive , market place session – Calder Room
7.40pm	Reconvene in the Derwent Room
7.45pm	Closing remarks – Derwent Room Dr Alistair Ingram, Clinical Chair, Harrogate and Rural District CCG
8.00pm	Close



Wednesday 11 March

NHS Change Day is a grassroots movement of hundreds of thousands of health and care workers, patients, carers, volunteers and members of the public.

If each of us makes one small change, together we can change how the world works! Anyone can make a change for the better.

Make a change for the better together!

Share what you are doing at changeday.nhs.uk and inspire others





Mapping the Future

A Vision for health and social care provision in Harrogate and Rural District

Harrogate and District 
NHS Foundation Trust




*Harrogate and Rural District
Clinical Commissioning Group*



This is who we are

- Dr Chris Preece, Governing Body GP, Harrogate and Rural District Clinical Commissioning Group
- Jonathan Coulter, Director of Finance / Deputy Chief Executive, Harrogate and District NHS Foundation Trust
- Kathy Clark, Assistant Director of Commissioning for Health and Adult Services, North Yorkshire County Council



What you've told us

- Discussed CCG's "key principles" for future Community Services.
- Strongest support for Patient Centred Care, and Integrated Teams.
- Concerns about information sharing and feasibility of 24/7 access.
- Feedback from this taken to joint discussion with other partners, including County Council, Voluntary Sector and Harrogate Hospital.



Reasons for change

- Need to be more centred on individual
- Growing population, 1 in 5 will live to 100
- “Austerity”
- Better Care Fund
- Local Community Services review and bed audit
- Five Year Forward View



Principle requirements

- Quick access to help, whenever it's needed.
- Getting the information right first time, and every time.
- Promote and maintain independence and self care.
- A common care plan, used by all providers supporting the individual.
- Local, integrated care teams – patients need to tell their story only once, duplication and gaps in care are reduced.
- An emphasis on care at home.
- Single directory of services.



Centred on the individual

- The needs of the individual take precedence over organisational boundaries.
- Care Plans for patients with highest need.
- A named individual to help navigate the system.
- Care plans recognised by Health, Social and voluntary sectors, and can be shared between them – only with patient consent.



“Virtual hub”

- Available 24/7
- Advice on self care and prevention
- Central directory of all services
- Allows information about, and access to these services
- Does not replace access to GP or care co-ordinator where that is the preferred route

“Community hub”

- 3-4 hubs across the region.
- As minimum will house GPs, Community team, adult social care, mental health, physio/OT, specialist nurses.
- Affiliated with, but not replacing existing GP surgeries.
- Open 8-8 as minimum, with one centre open 24/7.
 - Available to all.
 - Promote independence and wellbeing.
 - Support those with Long Term Conditions, both to manage their day to day health, and with planning for the future.
 - Respond to crisis/ acute situations.



Crisis response

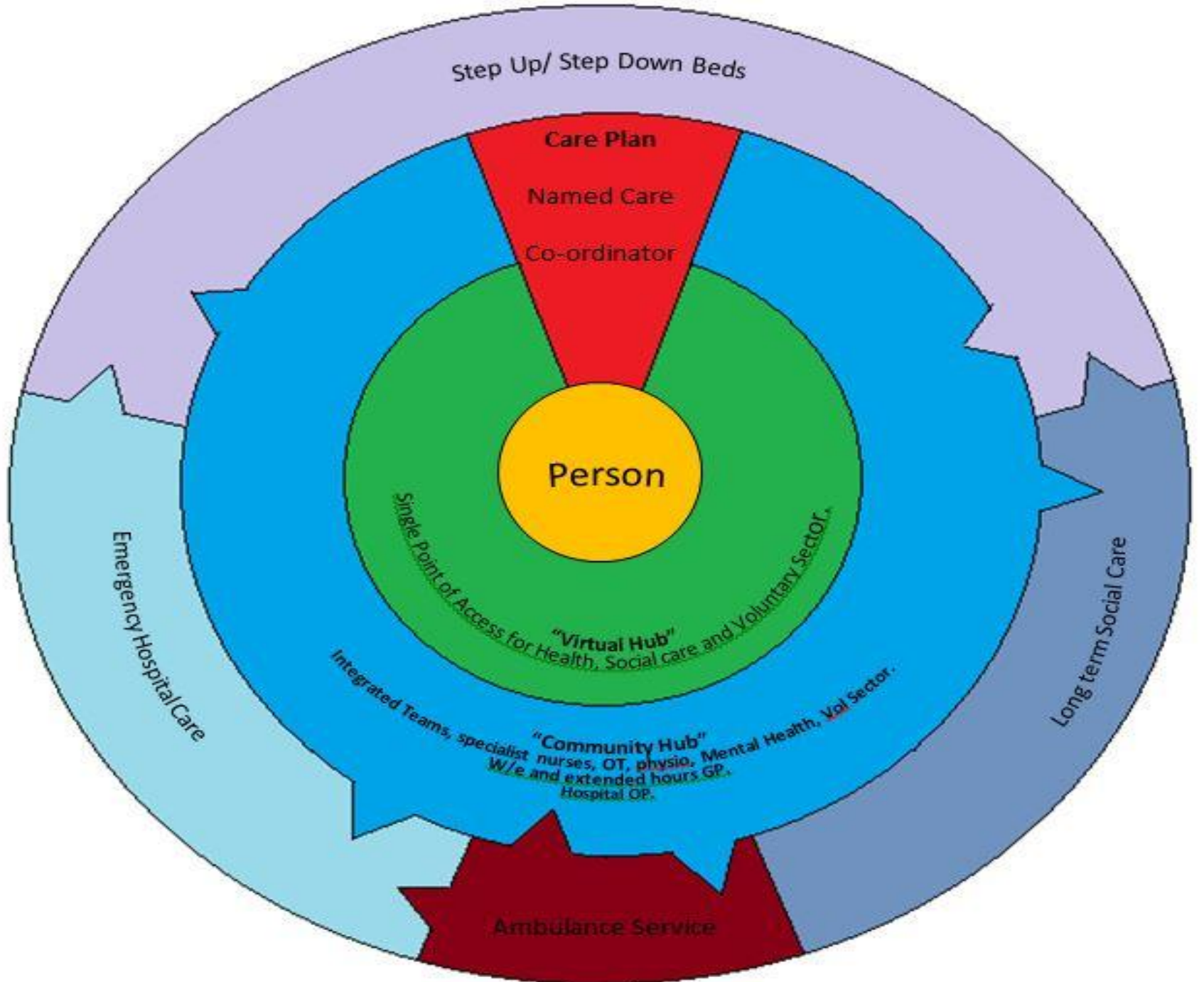
- “Hospital at Home” - support individuals to stay at home where possible.
- Support from team in Community Hub.
- Where home is not appropriate, but hospital admission not necessary alternative “step up” or “step down” bed to be identified.
- Available whether seen by GP, in Hub, or A&E.



Acute hospital care

- Individuals will be triaged to the Emergency Department via Urgent Care element of community hub.
- Quick access to a senior decision maker.
- If hospital admission required an expected date of discharge will be identified at admission.
- Early communication with Community Hub (with in-reach) will assist rapid discharge.





First steps ...

- Agree Care Plan approach.
- Identify IT and data sharing solutions.
- Develop a Virtual Hub.
- Review alternatives to hospital beds.
- Making sure the way we pay for services delivers this model.



Question and answer session

Please take five minutes to have a conversation in your groups and consider:

“What looks good?”

“Does anything concern you?”

“Any questions?”



Get involved and keep updated

- HaRD Net:
<https://secure.yhcs.org.uk/cen/hardccg/>
- HDFT Membership:
www.hdft.nhs.uk/foundation-trust/membership/membership-form/
- NYCC Partnerships:
www.nypartnerships.org.uk/



Harrogate & Ripon Centres for Voluntary Service

How do you manage your own health and well-being?

- We are currently looking at what non-clinical services local people are accessing to help manage their own health and well-being.
- To help us build a comprehensive picture, we would be really grateful if you could assist us by answering a few questions.
- Please visit us during the Market Place Event and complete a survey



Informal, interactive session – Calder Room

An opportunity to share your views and talk to CCG GPs, staff and key partners from Harrogate NHS Foundation Trust, North Yorkshire County Council, Tees Esk Wear Valleys NHS Trust, Harrogate Borough Council, Harrogate and Ripon Centres for Voluntary Service and Healthwatch

Refreshments are available!

Evaluation of the evening

Dr Alistair Ingram Clinical Chair

Closing remarks

- All feedback from tonight will be written up and published (website, newsletter etc.)
- Have we got your details?



NHS Harrogate and Rural District CCG

- Please sign up to HaRD Net our engagement network



- Your feedback is important to us, please complete your evaluation form before leaving

Stay In touch

- Sign up to HaRD Net and find other useful info on our website:
www.harrogateandruraldistrictccg.nhs.uk
- Email us at: **hardccg.enquiries@nhs.net**
- Call us on: **01423 799300**
- Follow us on Twitter: **@HaRD_CCG**